

**Interreg
Europe**



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CARES



CARES

**Remote Healthcare
for Silver Europe**

*Soins de santé à distance
pour l'Europe de la Silver*

**STUDY VISIT N°2
NOUVELLE-AQUITAINE**

**Regional Council, Bordeaux
22 November 2023**



RÉGION
**Nouvelle-
Aquitaine**



Paaco-Globule

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Presentation of Paaco-Globule

CARES meeting _ 22 November 2023

A modular e-Pathway tool to meet the different levels and needs of coordination



Desktop or laptop computer



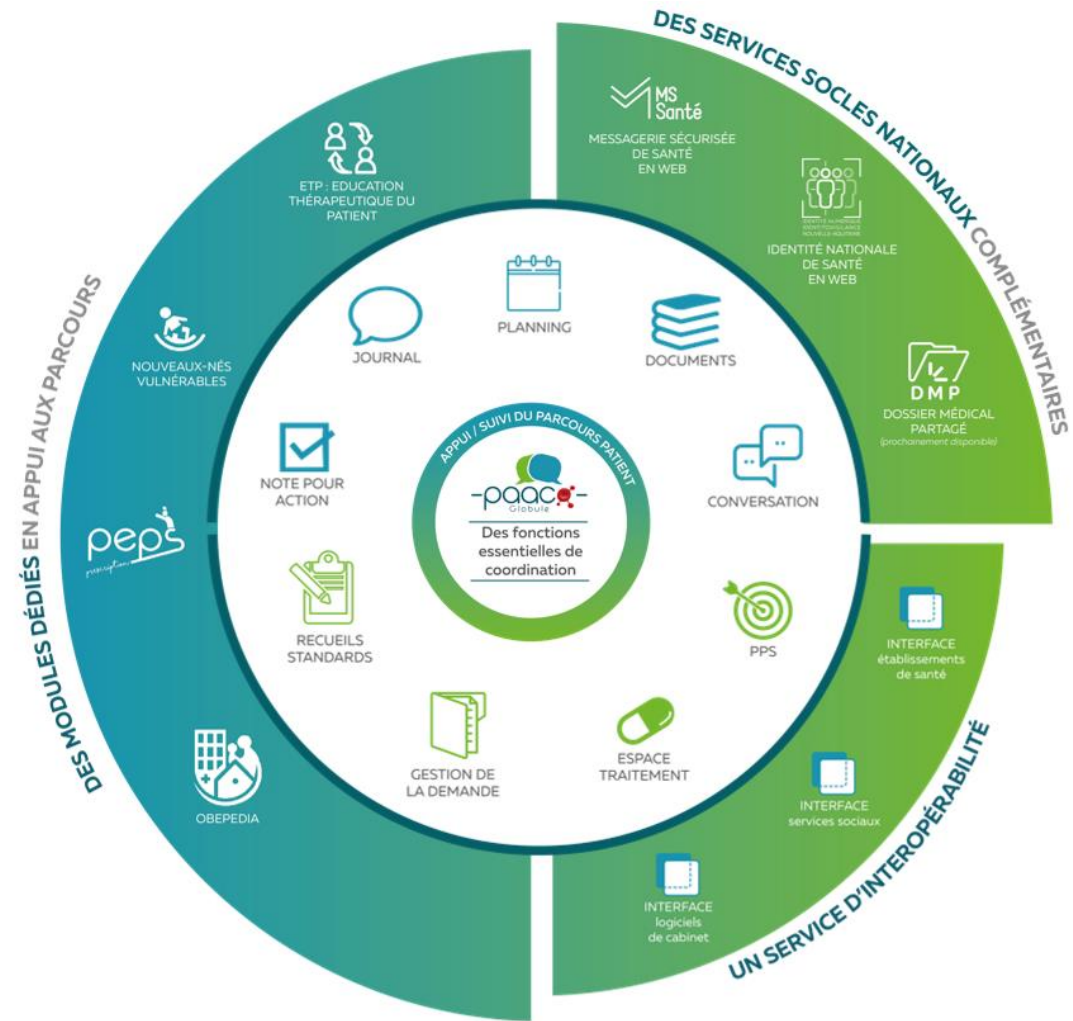
Tablets
IOS or Android



Smartphone
IOS or Android



Complementary to professional software



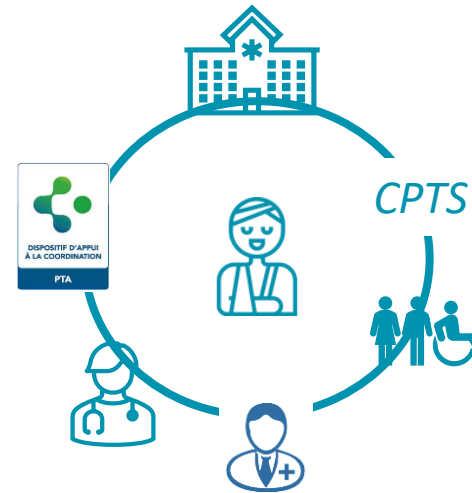
3 types of coordination

Local coordination



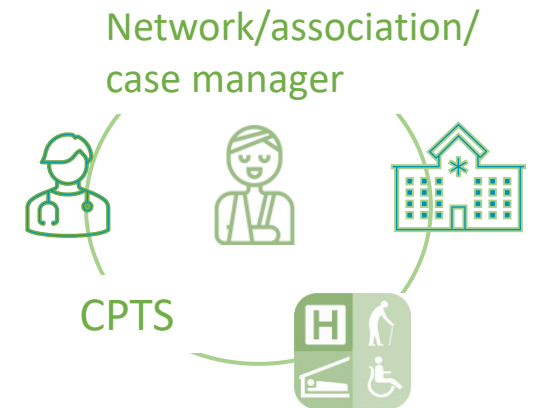
Simple coordination between healthcare professionals
Nurse-pharmacist-general practitioner-paramedical professional

Area coordination



Complex coordination involving several professionals and structures

Coordination around structured pathways



Complex coordination structured with stages and phases around a disease. Coordination led by a network/case manager requiring care from several specialist professionals, private practice/paramedical professionals and structures (health/social and/or medico-social).

What can we expect from Paaco-Globule?

Key points

- ✓ A **coordination tool**, enabling information to be shared more widely
- ✓ A **secure information-sharing** tool
- ✓ A **harmonised** tool across the Nouvelle-Aquitaine region
- ✓ **Time-saving** for professionals, thanks to desynchronised access to information
- ✓ Sharing between the health, medico-social and social sectors.
- ✓ Accessible and preserved information



It replaces:

- Telephone calls
- Faxes
- Unsecured emails
- Unsecured Whats app groups...
- Lack of communication and coordination



But it is not:

- A care file
- A medical record
- Time-consuming double entry



Giron' DAC



**Illustration of a clinical case
Intervention by the Gironde Coordination
Support Unit (DAC 33)
Bastien Labarsouque**

Overview of the situation

1. Request from the son in March 2022 for Mr TAN... :

- ✓ Search for a home care service
- ✓ Medical point in connection with behavioural problems that have led to withdrawal from the home help service in place

2. Initial home assessment

Health:

- Questioning about behavioural problems: Mr has made inappropriate gestures towards care workers from the home help and support service.
- Pillbox set up for treatment, Mr is independent in taking it → in view of the problems, is Mr taking it correctly?
- Thymic disorders following cessation of the home help service → incomprehension and feeling of failure on the part of the couple

Overview of the situation

Independent living:

- Need for daily support: help with showering / undressing / preparing meals / changing protective clothing / shopping / home maintenance.
- Risk of falls
- Use of a walker to get around
- No vehicle to get around outside the home

Family circle and environment:

- Lives with his dependent wife who is bedridden 24 hours a day.
- 3 children (1 deceased), 1 son in Limoges who helps from a distance and visits once a month and 1 son in Toulon → telephone contact for the most part
- Couple relatively isolated geographically and socially

Overview of the situation

Assistance plan in place:

Personalised Autonomy Allowance plan of 42 hours/month – “Gir 3” (level of loss of autonomy) → Social Life Assistant in direct employment who intervenes alone for all the hours → risk of exhaustion and absence of help in the event of stoppage or leave.

Administrative procedures:

Managed by the Social Life Assistant → Questions about the couple’s vulnerability

Budget :

Managed by the couple

⇒ **Several hospitalisations during Mr TAN support**

Example of a workstream from the Gironde Coordination Support Unit

Coordination of Mr TAN's complex healthcare pathway ...

- Several hospital admissions following suspected cerebrovascular accident and epileptic seizure → coordination of town/hospital links
- Request for geriatric assessment during hospitalisation at Blaye Hospital
- Consultation meeting between the GP and the private nurse/coordination unit to review Mr's return home and co-ordinate a reporting procedure
- Support from the son in the various steps to be taken
- Link between the various people involved and the family circle to share information for efficient care

Paaco-Globule's strengths

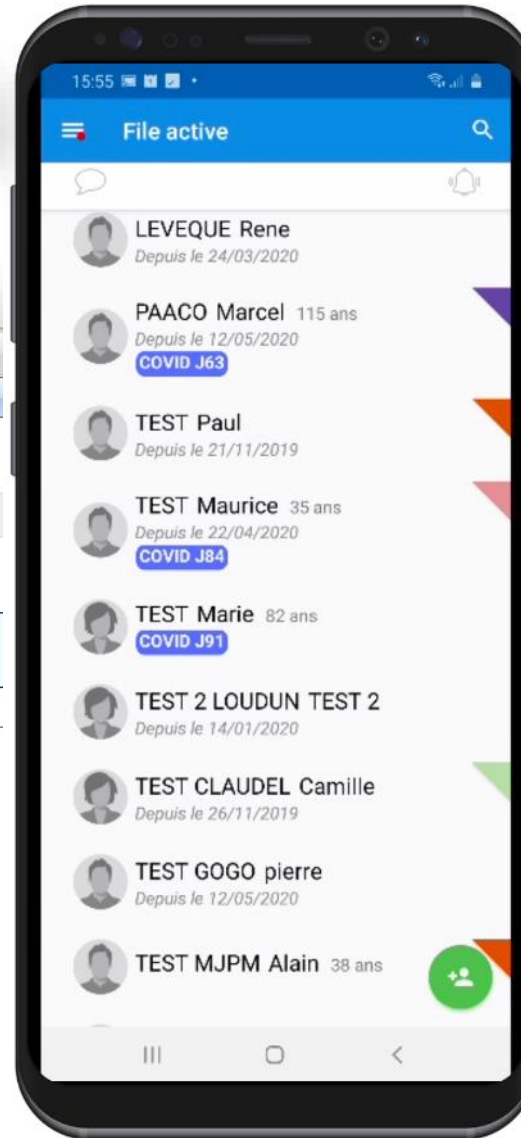
- ✓ Smoother exchanges
- ✓ Instant information sharing
- ✓ Smooth, efficient traceability = avoids multiple phone calls and unsecured email exchanges
- ✓ Organisation of a rapid consultation meeting with the doctor and private nurses
- ✓ Link with Blaye hospital regarding Mr TAN's various hospitalisations...
- ✓ Crossing of multi-professional views on the various issues exchanged rapidly
- ✓ Secure document sharing
- ✓ Secure tool with confidentiality levels according to partners

Appendices

Basic functions



List of patients



Déconnexion

Mes dossiers



- COVID - Cas Rouges (prise en charge / suivi)
- COVID - Cas Oranges (prise en charge / suivi)
- COVID - Autres cas (prise en charge / suivi)
- Cas "contact"

- Partages en attente
- Demandes
- Dossiers en cours 4

Statistiques

Divers

Patient	Naissance
SAINT-PIERRE DUMONT Odile	01/12/1960 (59 ans)
ONDRES PIERETTE	30/05/1928 (92 ans)
POIRIER-TEST Jean-Michel	22/01/1963 (57 ans)
MOREAU-TEST Marie-France	22/03/1935 (85 ans)

Médecin	Soignant	Inclusion
CABINET TEST	CHEDAL-BORNU LAETITIA Mme TEST-INFIRMIER ESEA BROUSTE Laetitia	19/04/2019
CABINET TEST	Mme TEST-INFIRMIER ESEA	19/04/2019
M. LEMERCIER Xavier	Cabinet infirmier de Vouneuil sur Vienne - Pole de Sante M Bres	22/04/2019
M. LEMERCIER Xavier	Cabinet infirmier de Vouneuil sur Vienne - Pole de Sante M Bres	22/04/2019



Basic functions

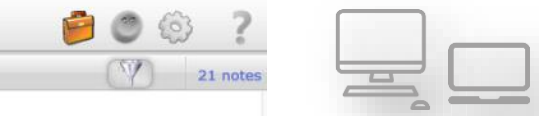


Transmissions log



The screenshot shows the web interface of the paac Globule system. On the left, there is a sidebar with navigation options: 'Mes dossiers', 'COVID - Cas Rouges', 'COVID - Cas Oranges', 'COVID - Autres cas', 'Cas "contact"', 'Partages en attente', 'Demandes', and 'Dossiers en cours'. The main area displays a list of patients, with 'MOREAU-TEST Marie-France' selected. Below the patient list, a detailed log of transmissions is visible, including dates, times, and descriptions of actions such as 'Annulation de partage', 'Création d'un dossier dans la structure PTA 86', and 'Fin de prise en charge'. The interface also includes a search bar, filters, and a 'Ajouter une note' button at the bottom.

The screenshot shows the mobile app interface for a chat conversation with 'Demo WOOD'. The chat history includes messages from 'NEAU ALYSSE (Chef de projet)' and 'GERBAULT Vincent, Chargé(e) de projet'. A photo of hands being washed is shared in the chat. The interface also shows a 'Vu' (Seen) status, a '21 notes' indicator, and a bottom navigation bar with a home icon, a search icon, and a plus icon for additional actions.



Basic functions



Documents directory

The desktop interface displays a list of documents on the left and a preview of a selected document on the right. The document list includes:

- TEST DURAND Marc
- TEST DURANDO Emilie
- TEST GARENNE Paul
- TEST GE Pierre
- TEST LUNDI Marc
- TEST MACHIN Edouard
- TEST MARVIN Paul
- TEST Pierrot
- TEST POL Marcel
- TEST POLO Pipa
- TEST ROGER Pierre
- TEST ROULLAC Pau
- Demo WOOD Demo

The preview window shows a document titled "Surveillance de plaie" with a table of measurements:

Date	Mesures	Descriptif en % (s) Aspect et contours	Douleur et Inter
	Surface en cm ²	Profondeur en mm	N - B - F - E - EX
			P - I - CS
			E.V. de c

The mobile application interface shows a list of documents under the heading "Demo WOOD". The list includes:

- test.pdf (30/06/2020 11:17)
- test_oxy.pdf (18/06/2020 14:57)
- Courrier d'inclusion (12/06/2020 15:38)
- Synthèse de la situation PTA 16 (04/06/2020 11:44)
- Document prestations perçues (04/06/2020 11:44)
- test_donccovid.pdf (12/05/2020 16:26)
- Courrier d'accompagnement Dr DU.. (28/04/2020 11:34)
- jehzhwje.pdf (23/04/2020 15:07)
- paaco.pdf (21/04/2020 15:09)
- ma_santé_2022.pdf (16/04/2020 16:31)
- attestation.p (14/04/2020 14:32)

The mobile application interface displays a patient's medical history and identification details for "EXEMPLE SYNTHSE.pdf".

SYNTHÈSE DE LA SITUATION
Date : 06/06/19
Synthèse de la situation PTA 16

IDENTIFICATION

Nom : WOOD
Nom de naissance :
Prénom : Demo
Date de naissance : 10/10/1939
Age : 79 ans
Adresse :
30 rue des alouettes
16000 ANGOULEME
Téléphone :
Statut marital :
Animaux domestiques : ri eygmwoiygmdivmno unvovdujodlino ive e rvoioniuslligucharm

Mesure de protection :
Type de mesure :
Précision :
Nom/prénom mandataire 1 :
Adresse :
Téléphone : 4546789776
Mobile :
Mail :

Nom/prénom mandataire 2 :
Adresse :
Téléphone :
Mobile :
Mail :

COORDINATEUR DE PARCOURS
Nom/prénom : GERBAULT Vincent
Fonction :
Adresse :
9 cours Lemercier

MEDICIN TRAITANT
Nom/prénom : M. ROULLAND Baptiste
Adresse :
17100 SAINTES
Téléphone : 33516220275
Mobile :

Basic functions



Patient diary



Mon Agenda (personnel)

File active
Vue d'ensemble

	lundi	mardi	mercredi
COGNAC TEST Vivien 67 ans,			
GERMAIN Test 110 ans, Admis : 22/04/2020	[pour action'] 6	[pour action'] 7	
LEVEQUE Rene Admis : 24/03/2020			
PAACO Marcel 115 ans, Admis : 12/05/2020		[pour action'] 13 [pour action'] 14 fdjdjkd	15 HBA1c
TEST 2 LOUDUN TEST 2 Admis : 14/01/2020			
TEST CLAUDEL Camille Admis : 26/11/2019		20 chute	21 22 Pas de V [pour act] [pour act]
TEST GOGO pierre Admis : 12/05/2020			
TEST Marie 82 ans,		27 Rdv intal - Covid 19	28 covid 19 - Suivi fnlyxguc Suivi COVID 19
TEST Maurice 35 ans, Admis : 22/04/2020	4	5	6
TEST MJPM Alain 38 ans,			
TEST Paul Admis : 21/11/2019			
TEST RORO Rene Admis : 22/04/2020			
Démo WOOD Demo 80 ans, Admis : 26/04/2019			

16:14

Demo WOOD

Calendrier

Importance

Cacher les événements passés

Partage multi-structures

Catégorie d'événements

Toutes

Recherche

TOUS OK

14:59 evt
15:29 gejjzv

mer. 01 juil. 2020

Toute la journée appel

10:00 VAD P
11:00 g qetrj

10:59 [pour a
10:59 je dép

11:39 [pour a
11:39 yt,eir

12:51 [pour a
12:51 jr th; k

13:22 [pour a
13:22 Pouvé

13:27 pled

13:34 Test p

14:00 appel
14:13 trhsn e

14:00 frd en

16:16

Nouvel évènement

vacances chez sa fille

Catégorie Absence du domicile

Tâche de type 'à faire'

Tâche à reporter (si pas fait)

Importance

Début 01/07/2020

Fin 30/07/2020

Toute la journée

Pour toujours

Occurrences

Confidentialité Tout professionnel

Partage multi-structures

Intervenants

Ajouter / Retirer

Description

Vous pouvez ajouter une description ici





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